

Transitlink eVoucher System

Step-By-Step Redemption Process

1. When can students redeem the evouchers?

Students can only redeem the evouchers from the 28th of the current month to the 10th of the next month.

2. Where to redeem the vouchers?

Students can choose to redeem the evoucher at any Transit Link Ticket Offices located at selected stations or through the Transitlink Add Value Machines.

For students who wish to purchase concession passes by using the evoucher and topping up the difference on their own, this can only be done at the Transit Link Ticket Offices.

(a) Through Transit Link Ticket Office

Transit Link Ticket Offices are located at selected stations. Please refer to Annex or Transit Link's [website](https://www.transitlink.com.sg/) at <https://www.transitlink.com.sg/> for the list of Ticket Offices and their operating hours. **Please do not approach the SMRT or SBS Transit's Passenger Service Centre to redeem the evouchers.**



YES!



NO!

To redeem the evoucher

- Please produce your Student Smart Card (SSC) to the TransitLink officer
- Inform the officer that you would like to redeem a evoucher granted by your school.
- If a evoucher is found, the TransitLink officer will proceed to top up/encode the value/concession pass into your card
- **For students who are given a top up voucher but wish to purchase a concession pass, please inform the Transit Link officer when handing over your smart card. You will then be required to pay only the remaining cost of the concession pass after deducting the value of the evoucher given by your school.**

(b) Through Transitlink Add Value Machines (AVMs)

Please note that the Transitlink Add Value Machines (AVMs) are coloured Purple and found in selected locations only. It is not the silver-coloured ticket machines found in all train stations.



YES!



NO!

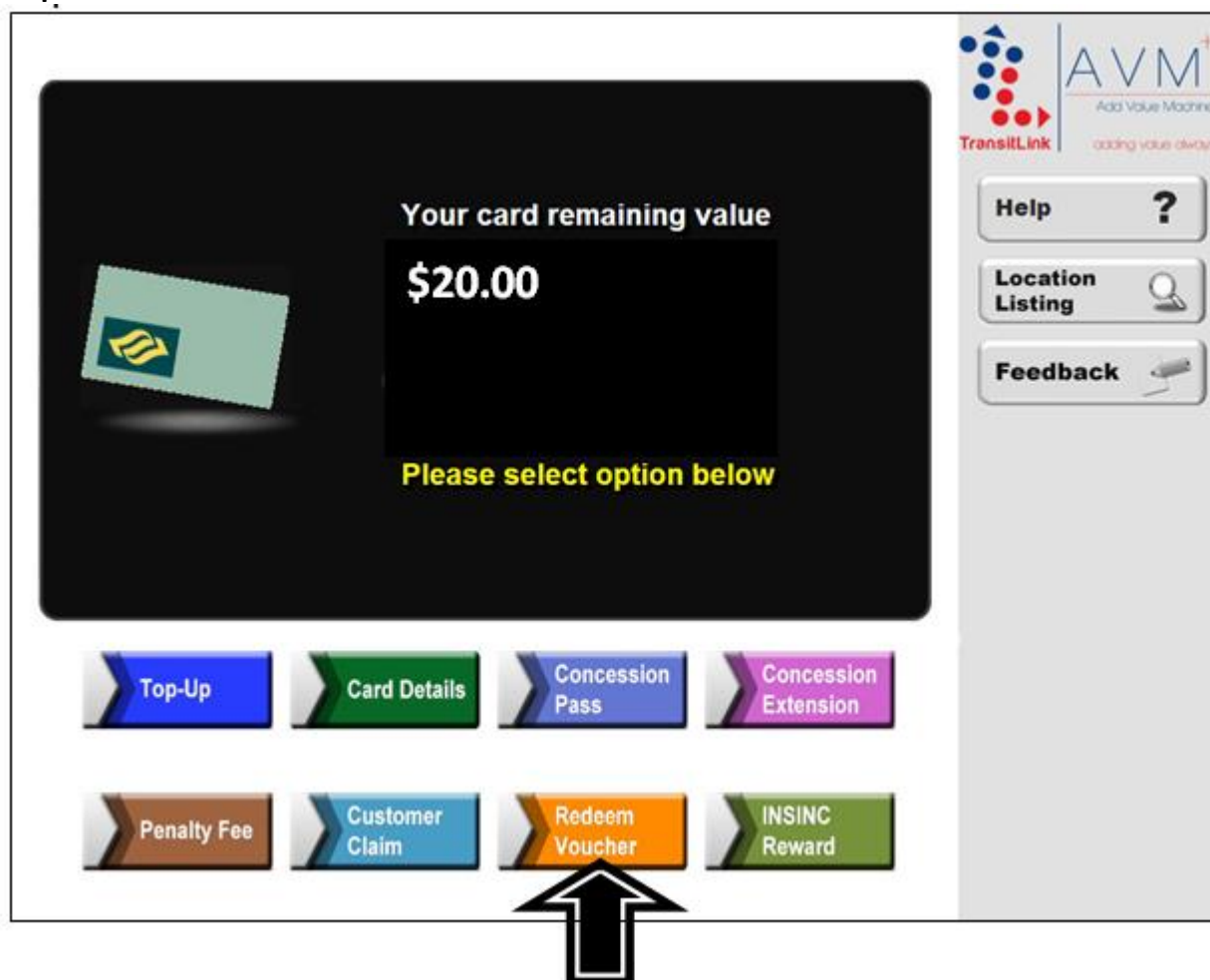
Please refer to Transit Link website <http://www.transitlink.com.sg/PSdetail.aspx?ty=art&Id=29> for the location of the AVMs. Alternatively, you can download the free smartphone app (search for "Transitlink Mobile Services") for iPhone and Android devices.

3. How do students redeem the evouchers through the Transitlink Add Value Machines?

Step 1: Place the card on the reader



Step 2: Choose the "Redeem Voucher" button



Step 3: Select “Transport Voucher” button



For students who are not redeeming for Concession Passes

Step 4: Choose the “Select” button

Proceed to confirm the redemption of voucher(s).

List of approved top-up voucher(s):

	Sponsor	Top-up Voucher
Select	MOE	\$10


Cancel

X

Disclaimer: By using this service, you affirm that you are the authorised recipient of the eVoucher(s). TransitLink shall not be responsible for any unauthorised redemption.

Step 5: Check that the new value is correct. Collect the card and receipt.

Please collect your card.




Transaction Completed

Voucher amount: \$10.00

New value:

\$30.00

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For students who are redeeming Bus/Train concession passes

Step 4(a): Select the appropriate pass voucher. In this example, select “Bus Pass Voucher”.

Proceed to confirm the redemption of voucher.

List of approved pass voucher(s) ready for redemption via CEPAS card:

No	Sponsor	Pass Voucher
1	MOE	 Bus



AVM⁺
Add Value Machine
adding value always



Cancel X

Step 4(b): Select a concession pass period.

Choose concession pass period.

19 AUG 2013	- 18 SEP 2013	Select
20 AUG 2013	- 19 SEP 2013	Select
21 AUG 2013	- 20 SEP 2013	Select
22 AUG 2013	- 21 SEP 2013	Select
23 AUG 2013	- 22 SEP 2013	Select
24 AUG 2013	- 23 SEP 2013	Select
25 AUG 2013	- 24 SEP 2013	Select
26 AUG 2013	- 25 SEP 2013	Select

Bus Pass



AVM⁺
Add Value Machine
adding value always

Cancel X

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Qn: How do I know the expiry date of my old pass?

Step 5: Check that the details are correct. Collect the card and receipt.

