

(For Chrome Device) How to Check if the DMA has been Uninstalled from the PLD

Parents may refer to this checklist to assess whether the DMA software has been completely uninstalled from your child's/ward's Personal Learning Device (PLD).

Check #1 Upon 1st login to the PLD after the DMA has been uninstalled, you should see this setup screen (shown in Figure 1):

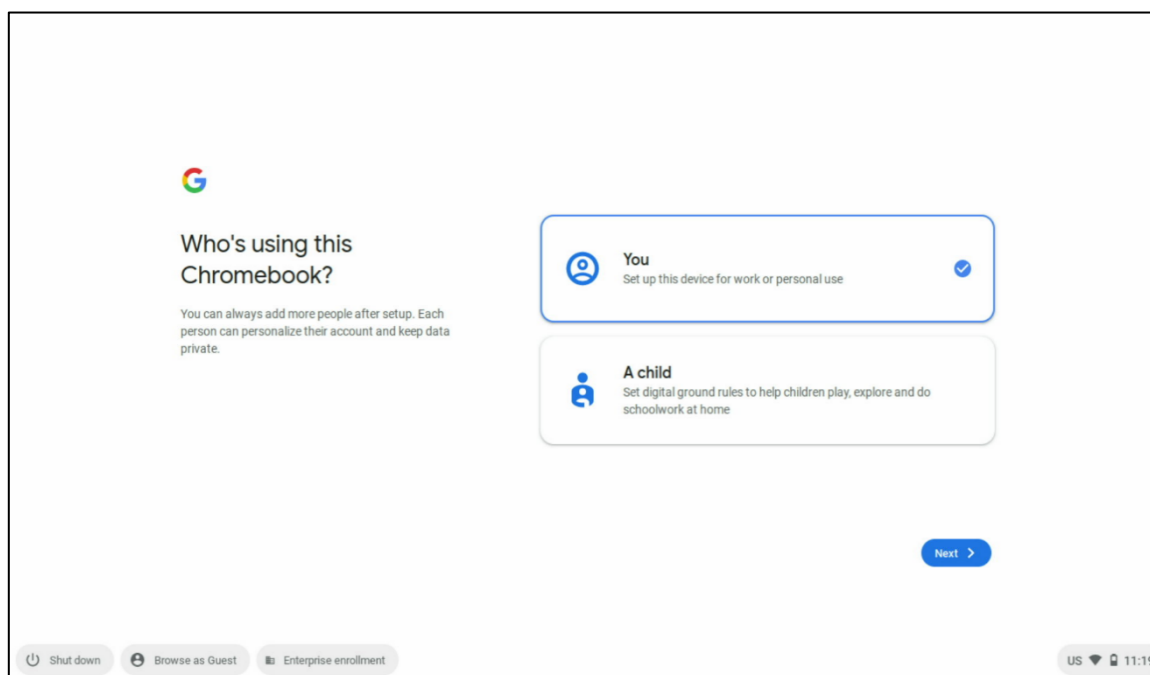


Figure 1: Setup screen after DMA has been uninstalled

Check #2 Your child/ward should now be able to sign in to his/her personal Gmail account at any time.

Check #3 As the PLD has been de-enrolled from the MOE-managed DMA systems, you should **no longer** see the text “*Chromebook managed by moe.edu.sg*” appearing near the bottom of the screen (shown in Figure 2) during sign-in.

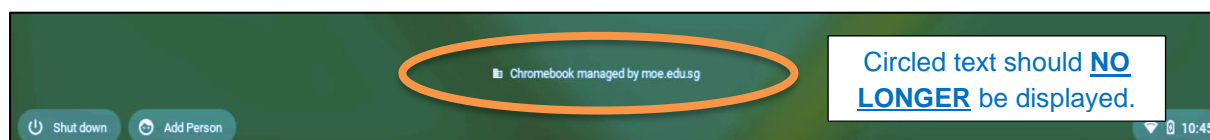


Figure 2: Partial view of the sign-in screen for a Chrome Device managed by the DMA

Check #4 You should **no longer** see the Mobile Guardian extension when using the Chrome browser (shown in Figure 3).

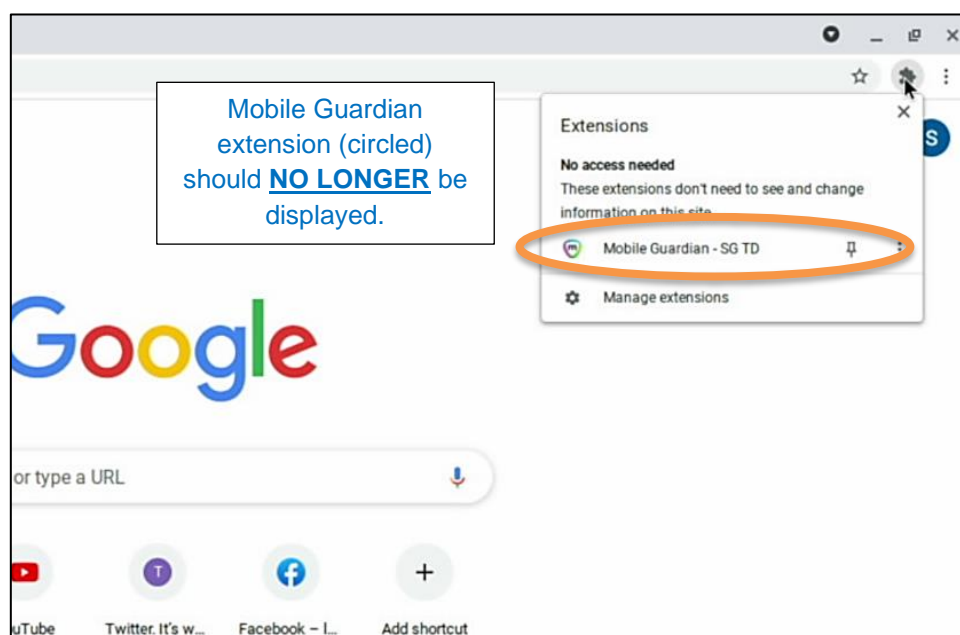


Figure 3: Partial view of a Chrome browser with Mobile Guardian extension

Check #5 All apps and extensions that were pre-installed by MOE and the school should have been removed. You should **no longer** see these apps in the PLD or these extensions when using the Chrome browser.

Check #6 Your child/ward should be able to install apps and extensions and surf the internet without any restrictions.

NOTE:

Should you find that the DMA has not been properly uninstalled from your child's/ward's PLD, please contact the school's DMA Administrators.